

**TCL** Note A1<sub>NXTPAPER</sub>

## Note:

This is a user manual for TCL 9566X.

There may be certain differences between the user manual description and the Device's operation, depending on the software release of your device or specific operator services.

## Help

Refer to the following resources to get more FAQ, software, and service information:

### Consulting FAQ

Go to [www.tcl.com/global/en/service-support-mobile/faq.html](http://www.tcl.com/global/en/service-support-mobile/faq.html)

### Finding your serial number or IMEI

You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Alternatively, choose **Settings > My device > Serial number** on the device itself.

### Obtaining warranty service

First follow the advice in this guide or go to <https://www.tcl.com/global/en/mobile-support.html>. Then check hotlines and repair centre information.

For more information about limited warranty, please go to <https://www.tcl.com/global/en/warranty>

## Viewing legal information

On the device, go to **Settings > My device > Legal information**.

## Viewing information about energy labelling

For detailed information about energy label, please go to <https://eprel.ec.europa.eu/screen/product/XXXXXXXXXXXXXXXXXXXX>

## Cybersecurity requirements

To comply with the cybersecurity requirements of the Radio Equipment Directive 2014/53/EU, please set a strong password upon the device's first use.

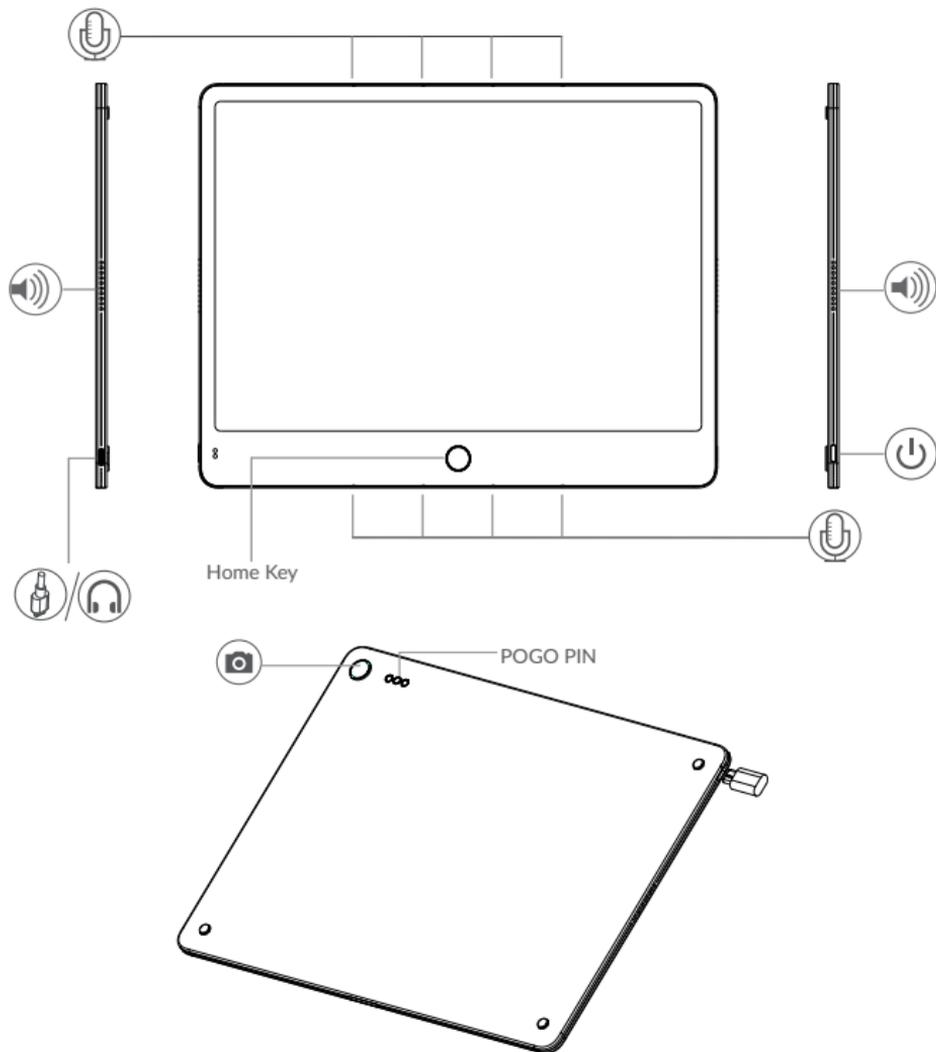
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# 1 Your device .....

## 1.1 Keys and connectors



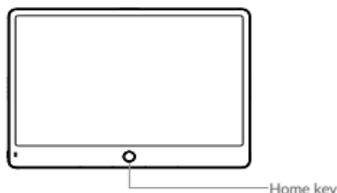
## Power/Lock key

- Press: Lock the screen/Light up the screen.
- Press and hold the Power key to turn on or shut down the device.

## Home key

- Press once: Return to home screen.
- Press twice: Create a new note.
- Press and hold: Create a new recording note.

## 1.2 Accessibility<sup>(1)</sup>



When tablet is powered on for the first time, press and hold the Home key to activate the accessibility features.

To turn on hearing assistance, go to **Settings > Accessibility > TalkBack**.

Hearing assistance is based on TalkBack technology, a gesture-based screen reader that lets you use the device without looking at the screen. TalkBack provides an spoken audio of the screen content from battery level to the app your finger is on.

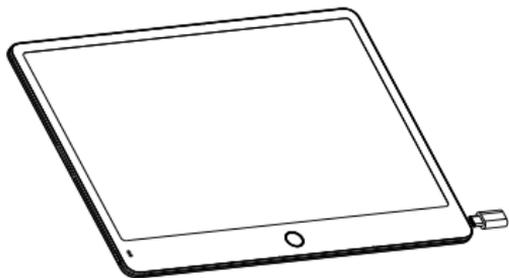
<sup>(1)</sup> Application availability may vary depending on the country and operator.

## 1.3 Getting started

### 1.3.1 Setting up

Follow the on-screen instructions to complete the Setup Wizard, which mainly includes setting the language, confirming the privacy agreement, connecting to Wi-Fi, setting the time, creating a password, adding fingerprints, and connecting the T-pen Pro.

Your new device is partially charged. Charge the battery with a USB-C cable.



You are advised to fully charge the battery (🔋). Charging status is indicated by a percentage displayed on screen. The percentage increases as the device is charged.



To reduce power consumption and energy waste when the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

Learn more about battery life and proper use to maximize your battery's performance.

- Don't use or place your device in extreme temperatures. Extreme temperatures, whether too high or too low, can accelerate battery degradation and reduce its overall lifespan. For optimal performance, the manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F).
- Deactivate Wi-Fi, GPS, Bluetooth when not in use.
- Deactivate auto-syncing of apps, close unnecessary apps.
- Turn display off by pressing the power key when the device is not in use.
- Set Screen timeout to a short interval.
- Lower the screen brightness.
- After charging 100%, disconnect charger from the plug. Do not keep device constantly under charge, this will reduce the battery life.
- Think of activating your device's charging protection mode (**Settings > System > Battery health > Medium protection**) to stop charging at 80% battery level, for a longer battery life.

- To minimize the effect, it is recommended to use fast charging only when necessary and avoid keeping the battery at high charge levels for extended periods.

Battery capacity and usage hours may vary depending on device settings and usage patterns.

**Note:** For environmental reasons this package may not include a charger, depending on the device you purchased. This device can be powered with most USB power adapters and a cable with USB Type-C plug.

To correctly charge your device you can use any charger as long as it meets all applicable standards for safety of information technology equipment and office equipment with minimum requirements as above listed.

Please do not use chargers which are not safe or do not meet the above specifications.

For more information about battery management, please go to **Settings > System > Battery health**.

### **1.3.2** Powering on your device

Hold down the **Power** key until the device powers on, unlock your device (PIN code or fingerprint) if necessary and confirm. The Home screen is displayed.

## 1.3.3 Powering off your device

Press and hold the **Power** key until options appear, then select **Power off** or **Restart**.

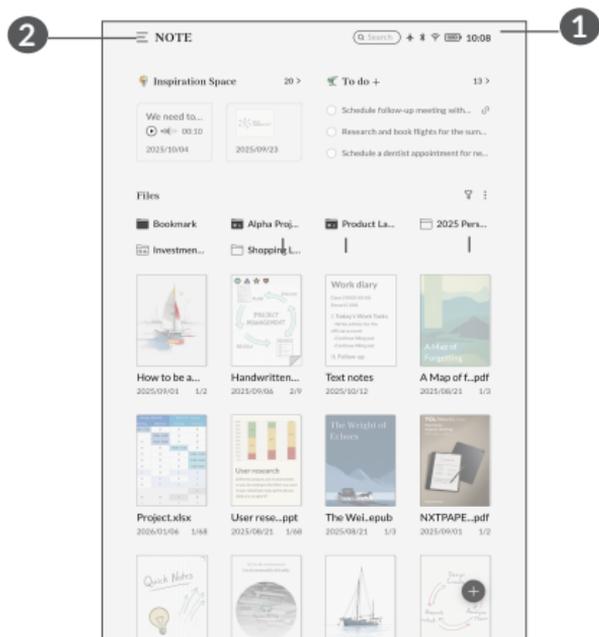
## 1.4 Home screen

### Back

- Swipe from the left or right edge of the screen and an arrow pops out, then release to return to the previous screen.

### Home

- Touch the home key to take you back to the main Home screen.



## 1 Status bar

- Status/Notification indicators
- Swipe down to open the Notification panel.

## 2 Drawer

- Tap the icon to open the drawer.
- Access File Manager/File Transfer/Cloud Drive/App/System settings.

## Auto-rotate screen

From the menu bar, tap **Settings** > **Display** > **Auto-rotate screen** to enable the function.

### 1.4.1 Using the touchscreen

**Tap** 

To access an application, tap it with your finger.

**Long press** 

To enter the available options for an item, long press the item. For example, select a note in Files, long press this note, an option window will appear.

## Slide/Swipe



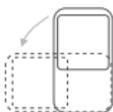
Slide the screen to scroll up and down note pages and web pages. You can slide the screen horizontally too.

## Flick



Similar to swiping, flicking is a lighter and quicker stroke.

## Rotate



Automatically change the screen orientation from portrait to landscape by turning the device sideways. The specific setup method can be found in Quick Settings panel and Settings.

## Screenshot

Swiping down with three fingers allows you to take a screenshot.

### 1.4.2 Status bar

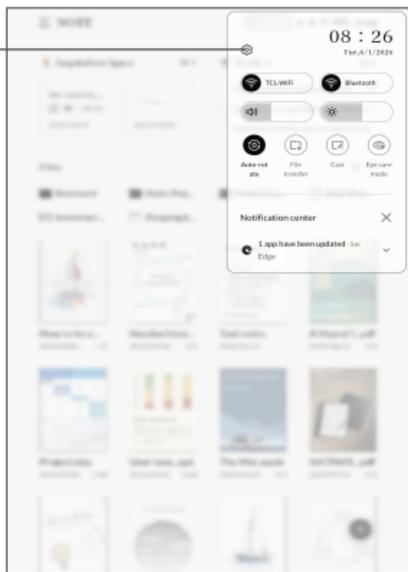
From the status bar at the top right, you can check the device's status, such as battery, Bluetooth, and time, and you can also quickly search for files.

## Quick Settings panel

Swipe down the status bar to view notifications and quick settings. From the Quick Settings panel you can enable or disable functions or change modes by tapping the icons.

Here you can quickly set Wi-Fi, Bluetooth, volume, brightness, screen auto-rotate, screen casting, eye protection mode, take screenshots, and also enable file transfer.

Tap to open **Settings**, to view the full list of settings.



### 1.4.3 Locking and unlocking your screen

To protect your device and privacy, you can lock the device with a PIN code or fingerprint.

## To create a screen unlock password

- From the Home screen, tap **Settings** > **Security & privacy** > **Lock screen password**
- Set your own password.

## To create a screen unlock fingerprint

- From the Home screen, tap **Settings** > **Security & privacy** > **Fingerprint recognition**
- Add your own fingerprint.

## To lock device screen

If your device remains inactive for a period of time, it will automatically lock the screen and enter sleep mode to save power. Go to **Settings** > **Display** > **Sleep** and select a screen timeout period. You can also manually lock the screen by pressing the Power key once.

## To unlock the device screen

Press the **Power** key or touch the **Home** key once to light up the screen, swipe up and unlock the screen with the method you have set.

## 1.4.4 Customizing wallpaper

Tap **Settings** > **Lock screen** > **Change wallpaper** to customize wallpaper.

## 1.4.5 Volume adjustment

From the Home screen, tap **Settings** > **Sound & vibration** to set the volume for media and notifications.



## 2.1.2 Audio

When recording, press the inspiration key to start and mark inspiration instantly. The Inspiration Space will store the five seconds before and after the marked point.

## 2.2 Viewing & operating inspiration files

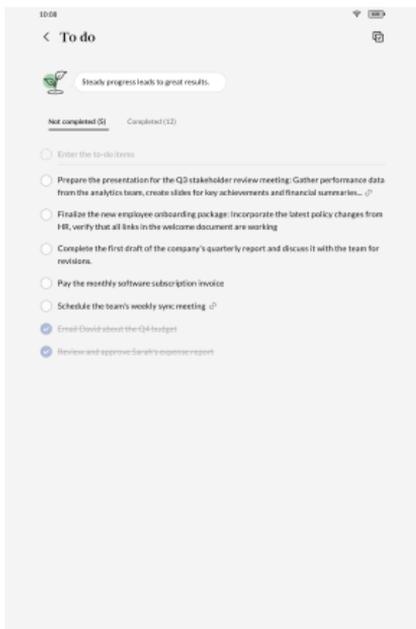
Upon accessing the Inspiration Space from the main screen, you will find files categorized into three sections: All, Pictures, and Audio Records. Selecting any file enables you to view the inspiration source and recording time, as well as open the original file.

# 3 To Do

This section works as a task manager. You can:

- Create new to-do items
- View all existing tasks
- Mark tasks as completed

It helps keep daily tasks organized and prevents missed items.



## **3.1 Adding To Do**

### **3.1.1 Adding directly**

Go to the main screen's To Do, and click the gray text "Enter the to-do items" to add task items.

### **3.1.2 Adding from text notes**

In the Text notes, after finishing typing the text, click the checkmark icon in the menu bar to add it.

### **3.1.3 Adding from handwritten notes**

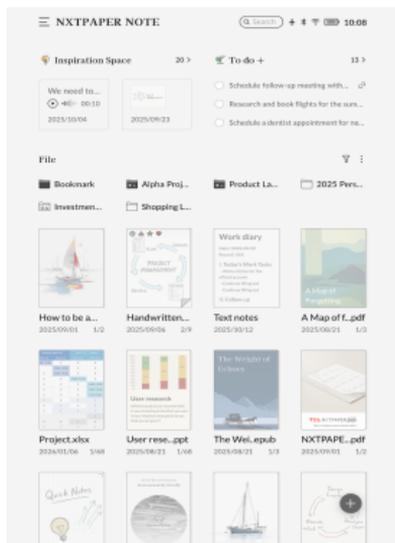
In a handwritten note, select content with the lasso tool and click to add it to your to-do list. The system auto-recognizes and converts the handwritten content to text for the list.

## **3.2 Viewing and completing to-dos**

Click To Do on the home screen to view pending and completed tasks. Click the link icon next to a task to access its source note; click the checkbox preceding a task to mark it as completed.

# 4 File

File is one of the three main sections on the Home screen, designed primarily for storing, editing, and managing notes, multi-format documents, and folders.



## 4.1 File editing

### 4.1.1 Single file

Long press a file to enter edit mode.

Here, you can view the file's detailed information, including the number of pages, file type, modification time, and creation time.

You can manage tags: select one or multiple tags to add or remove them.

Share or export the file in various formats, such as PDF, PNG, TXT, or ENT (TCL Note Format).

Additionally, you can move the file to an existing folder or create a new folder for it.

Other available operations include renaming the file, uploading it to the cloud, and deleting it.

## **4.1.2 Folder**

### **Add a folder**

Click the plus sign at the bottom right of the main page to create a folder.

### **Folder editing**

Long press a folder to enter edit mode.

Here you can view the folder's detailed information, including the number of files, modification time, and creation time.

Tag management is supported: select one or multiple tags to add or remove them.

Additionally, you can rename or delete the folder.

### 4.1.3 Multiple file management

Click the icon in the top-right corner of the File section to access batch editing functions for multiple files.

#### Label

Here you can perform batch editing operations for file tags.

#### Batch management

This section supports operations such as selecting all files, moving files, adding tags, and deleting files.

#### Sort by

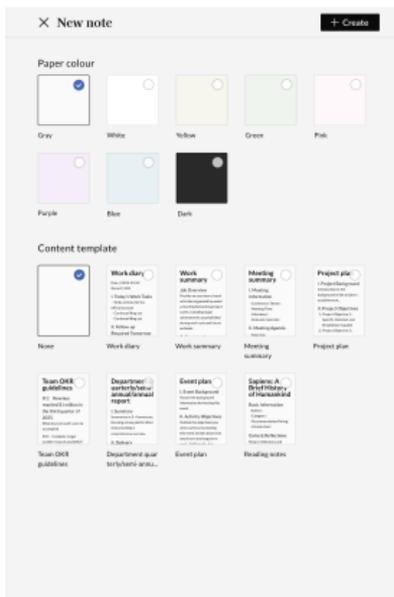
You can sort all files by Modified date, Creation date, or Name.

#### Layout

Choose between Grid and List layout views for file display.

## 4.2 Notes

Notes are categorized into two main types: handwritten notes and text notes. Both can be created via the plus sign at the bottom right corner, where you can also select the note's paper type and content template. Additionally, handwritten notes offer extra canvas options, including Multi-page note and Freedom note.



After creating a note, go to the note page. The toolbar for handwritten notes mainly includes the eraser, lasso, brush, ruler, shapes, and text tools.

For text notes, the toolbar includes font type, font style, text color, adding to-do items, categorization, indentation, alignment, and line spacing. Click the pen icon on the far right to insert handwritten content into text notes.

## How to use lasso in handwritten notes?

Choose Magnetic Lasso or Rectangular Lasso from the menu bar. Use them to copy content, adjust shapes, add to-dos, or access AI features.

## **How to use a one-stroke pen?**

After selecting a pen type, click the icon on the far right of the menu bar. Draw a shape and leave it untouched—it will automatically convert to a standard shape.

## **How to add footnotes?**

Double-click the bottom right corner of the page.

## **How to use AI tools?**

Both types of notes integrate AI-powered tools, primarily for text polishing, writing assistance, translation, and summarization.

## **How to record audio?**

Click the microphone icon in the top-right corner to start audio recording. You can pause or stop the recording at any time, and use AI tools to perform corresponding operations. Additional options in the top-right corner include viewing the outline, adding photos, and creating a new page.

Within the "More" menu, users can configure the paper type, content template, page turning style, and zoom level. Additionally, the menu supports note sharing, format export, cloud storage upload, and deletion.

# 5 Drawer

## 5.1 File manager

File Manager acts as a centralized hub for viewing and managing all files on your device, with clear categorization for easy access. It covers key file types: notes, documents, archives, downloads, installers, pictures, videos, audios, and etc. You can also rename, move, copy, delete, or sort files directly here to keep storage organized. You can also view storage space analysis.

## 5.2 File transfer

### 5.2.1 Connection steps

File Transfer enables seamless file sharing between your tablet and other devices, supporting two-way transfer:



Tablet → Phone/Computer: Select files from your device and transfer them to a phone or computer.

Phone/Computer → Tablet: Receive files from a phone or computer and save them to your device.

First, ensure that both devices are connected to the same network. You can connect your tablet to other devices through two options: Wi-Fi and mobile hotspot. Transmission can then be carried out through QR code scanning or by manually entering the URL.

## 5.2.2 Received records and Sent records

Here you can view Received Records and Sent Records.

## 5.3 Cloud Drive

Cloud Drive provides users with three cloud drive options—Google Drive, One Drive, and Dropbox—allowing you to link your preferred cloud account to access, sync, and manage cloud-stored files directly within the section. The Cloud Drive feature mainly serves three key purposes:

**File Backup:** Automatically or manually save your tablet's files (e.g., notes, documents, photos) to the cloud, preventing data loss if the tablet is lost, damaged, or runs out of local storage.

**Cross-Device Sync:** Access the same cloud-stored files on other devices (e.g., your phone, computer) as long as you log in with the same account. For example, a note saved to the cloud on your tablet can be opened on your computer.

## 5.4 APP

The device comes with a selection of pre-installed applications, including Microsoft Edge, WPS Office, OneNote, Outlook, and Microsoft SwiftKey Keyboard. Furthermore, users can access and manage applications installed through alternative channels via the "More" section.

## 5.5 Recycle Bin

Here you can view the files that have been deleted.

# 6 Attachments

## 6.1 T-Pen Pro

This device is compatible with TCL T-Pen Pro. Attach the stylus to the middle of the top edge of the device for automatic pairing and charging. Write and draw with T-Pen Pro on compatible TCL tablets just like you would on paper.

## 6.2 POGO-PIN Keyboard

The keyboard and tablet are connected via pogo pins. Attach the device to the POGO-PIN area of the keyboard cover for automatic pairing and press the keyboard keys to input texts.

When the tablet's auto-rotate feature is enabled, the display will dynamically switch between landscape and portrait orientations based on the device's physical position.

Note: The keyboard does not incorporate a touchpad and is offered as an optional accessory.

# 7 Settings.....

To go to Settings, Tap the icon in the upper left corner beside NOTE and tap **Settings** at the bottom of the screen.

You can also swipe down from the status bar and tap



## 7.1 My device

View specifications for your device, including the device name, battery capacity, storage, model, etc.

You can also check legal information, build number and other specs.

## 7.2 Wi-Fi

You can connect to the internet when your device is within range of a wireless network.

**To turn Wi-Fi on and connect to a wireless network**

1. Tap **Settings > Wi-Fi**.
2. Turn on .
3. Once Wi-Fi is turned on, detected Wi-Fi networks are listed.

4. Tap a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (you should contact the network operator for details). When finished, tap **CONNECT**.

### **To add a Wi-Fi network**

When Wi-Fi is on, you can add new Wi-Fi networks according to your preference.

1. Tap **Settings > Wi-Fi**.
2. Tap **Add network**.
3. Enter the name of the network and any required network information.
4. Tap **CONNECT**.

### **To forget a Wi-Fi network**

The following steps prevent automatic connections to networks which you no longer wish to use.

1. Turn on Wi-Fi, if it's not already on.
2. On the Wi-Fi screen, tap the name of the saved network.
3. Tap **FORGET** in the dialog that opens.

## 7.3 Bluetooth

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

### To turn on Bluetooth

1. Tap **Settings > Bluetooth**.
2. Turn on **Bluetooth** .

Your device name and other available devices will appear on screen.

### To rename your device

1. Tap **Settings > Bluetooth**.
2. Tap **Device name**.
3. Enter a name, and tap **RENAME** to confirm.

### To pair/connect your device with a Bluetooth device

To exchange data with another device, you need to turn Bluetooth on and pair your device with the Bluetooth device with which you want to exchange data.

1. Tap **Settings > Bluetooth**.
2. Detected devices will appear under **Available devices**.
3. Tap a Bluetooth device you want to pair your device with in the list.
4. In the dialog that pops up, tap **PAIR** to confirm.

5. If the pairing is successful, your device will be connected to the device.

## To unpair from a Bluetooth device

1. Tap  beside the device you want to unpair.
2. Tap **FORGET** to confirm.

## 7.4 Connections

### 7.4.1 Aeroplane mode

Turn on **Aeroplane mode**  to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

### 7.4.2 Hotspot & tethering

To share your device's data connection via hotspot or Bluetooth, go to **Settings > Connections > Hotspot & tethering** to activate these functions.

### 7.4.3 VPN

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

## To add a VPN

- Tap **Settings** > **Connections** > **VPN** and then tap .
- On the screen that opens, follow your network administrator's instructions to configure each component of the VPN settings.
- Tap **SAVE**.

The VPN is added to the list on the VPN settings screen.

## To connect/disconnect to/from VPN

To connect to a VPN:

- Tap **Settings** > **Connections** > **VPN**.
- The VPNs you have added are listed. Tap the VPN you want to connect with.
- In the dialog that opens, enter any requested credentials and tap **CONNECT**.

To disconnect from a VPN:

- Tap the VPN you want to disconnect from. In the dialog that opens, tap **DISCONNECT**.

## To edit/delete a VPN

To edit a VPN:

- Tap **Settings** > **Connections** > **VPN**.
- The VPNs you have added are listed. Tap the  icon next to the VPN you want to edit.

- After editing, tap **SAVE**.

To delete a VPN:

- Tap the  icon next to the selected VPN, then tap **FORGET** to delete it.

## 7.4.4 Cast

This function can transmit your device content to TV or other device capable of supporting video over Wi-Fi connection.

- Tap **Settings > Connections > Cast**.
- Enable **Use Cast** and tap the device name you want to connect from available devices.

**Note:** Enable Wi-Fi connection before using Cast.

## 7.4.5 Printing

Tap Printing to activate Print services. You can select your Default print service or add add an available printer.

## 7.4.6 Private DNS

Tap to select private DNS mode.

## 7.5 Display

- Adjust screen brightness level and enable or disable adaptive brightness, which optimizes brightness for the light available in your environment.
- Adaptive tone: Enable this mode to automatically adjust screen color temperature based on ambient light via RGB detection.
- Eye comfort mode: Enable this mode will filter blue light to reduce eye constrain and display warmer tones.
- Auto-rotate screen: Enable or disable the screen auto-rotate function (auto-rotate is also accessible through status bar).
- Font size: Adjust font size and overall display size.
- Bold text: Enable this mode to display text in bold.
- Maximize text contrast: Enable this mode to add a black or white background around text to increase contrast.
- Sleep: Adjust the amount of inactivity time before the screen automatically shuts off.
- High brightness mode: When enabled, increase readability under sunlight.

- **Battery percentage:** Enable or disable battery percentage to show or hide the battery percentage number appearing in the status bar.
- **Smart standby:** Enable this mode to enter standby power-saving mode based on usage habits to extend battery life.

**Close all app notifications:** Disable or enable this mode to show or close all app notifications.

**Manage app notifications:** Tap here to enable or disable notification for each application individually.

## 7.6 Lock screen

In this section, you can change wallpaper, set text or handwritten signature, enable or disable time widget on the screen when screen is locked.

## 7.7 Sound & Vibration

- **Volume:** Adjust the volume for Notification and Media.
- **Tactile settings:** Enable or disable the tactile feedback provided during operations such as swiping. When enabled, you can also set the tactile intensity level.

## 7.8 Security & privacy

- **Lock Screen password:** Tap here to set a PIN code to lock your device.
- **Fingerprint recognition:** Tap to add a fingerprint to for unlocking your device.

## 7.9 Apps

Manage the apps and app settings on your device. You can check the apps' information, change notification or permission settings, or uninstall or stop apps.

## 7.10 Storage

Use these settings to monitor the total and available space on your device.

## 7.11 Advanced features

- **Home key:** Tap to access operation instructions for the home key.
- **T-Pen Pro:** Check compatible stylus status and learn features.

## 7.12 Accessibility

- **TalkBack:** Enable this mode to get spoken audio of the screen content.

How to use talkback

1. Swipe right or left to move between items
  2. Double-tap to activate an item
  3. Drag two fingers to scroll.
- **Touch & hold delay:** Set Touch & hold delay to Short, Medium, or Long.
  - **Magnification:** You can enable or disable Magnification shortcut, Magnify typing, One-finger panning, Always on and Set Magnification type.
  - **Live caption:** Enable this mode to automatically add real-time subtitles to recording.
  - **Text-to-speech output:** Tap to set the preferred engine, language, speech rate, pitch for text-to-speech output.

## 7.13 System

**System update:** Check for system updates.

**Update apps:** Check for app updates.

**Languages:** Configure language settings.

**Keyboard:** Configure On-screen keyboard.

**Date & time:** Use Date & time settings to customize your preferences for how date and time are displayed.

**Battery health:** Tap here to check maximum capacity, set battery protection to General protection, Mild protection, or Medium protection

**Erase all data (factory reset):** A factory reset will completely erase all internal storage data, including notes and documents, system and application data, personal settings, installed applications, and other user data.

**User Experience Improvement Program:** Joining this program will help product team to improve product design and overall user experience.

# 8 Making the most of your device .....

## 8.1 FOTA Upgrade

Use the FOTA (Firmware Over The Air) Upgrade tool to update your device's software. To access **Updates**, from the app list, tap **Settings > System > System Update**.

If you want to update the system, tap **CHECK FOR UPDATES** and when that's finished, your device will have the latest version of the software.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

### ECO design technical information

Cobalt in the battery:

- $x > 20\text{g}$

Tantalum in capacitors:

- $x < 0.01\text{g}$

Neodymium in loud speakers, vibration motors, and other magnets:

- 0.2-1g

Gold in all components:

- 0.02-0.1g

Recyclability rate Rcyc:

- 94.81%

The indicative percentage of recycled content for the product or a part thereof:

- not known

Ingress protection rating:

- IP54

Minimum battery endurance in cycles in number of cycles:

- 1000Cycle

## Licenses



Bluetooth SIG, Inc. licensed and certificated TCL  
9566X Bluetooth Declaration ID D067687

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Wi-Fi Alliance certified

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# 9 Troubleshooting.....

Before contacting the service center, here are some instructions to help you troubleshoot your device:

- For optimal operation, fully charge the battery.
- To improve the device's performance, remove unnecessary files or apps on your device.
- Update your device's software, go to **Settings > System > System Update**.
- Reset your device via **Settings > System > Erase all data (factory reset)**. All your device data will be lost permanently. It is strongly advised to fully back up your device data before resetting.

and carry out the following checks:

## **My device can't be switched on or is frozen**

- When the device can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed. Then switch it on again.
- When the device falls into a loop during power on animation and the user interface can't be accessed, press and hold the **Power** key to reset. This eliminates any abnormal OS booting issues caused by third party applications.

- If neither method is effective, reset the device by pressing and holding the **Power** key and then selecting **Wipe data/Factory reset**.

### **My device has not responded for several minutes**

- If your device doesn't respond, turn off your device by pressing and holding the **Power** key until it turns off and then restart it again.
- If your device has a removable battery, remove the battery and reinsert it, then restart the device.
- If it still doesn't work, reset the device.

### **My device turns off by itself**

- Check that your screen is locked when you are not using your device, and make sure that the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still doesn't work, reset the device or update software.

### **My device can't charge properly**

- Make sure that you are using the **TCL** charger that comes with the device.
- If your device has a removable battery, make sure that your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.

- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 40°C (104°F)).
- When abroad, check that the voltage input is compatible.

### **My device can't connect to the internet**

- Check your device's internet connection settings.
- Make sure that you are in a place with network coverage.
- Try connecting at a later time or another location.

### **I can't use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service.
- Make sure that this feature doesn't require an **TCL** accessory.

### **I can't connect my device to my computer**

- Check to make sure the USB port is not broken. If it's not working, try another USB port on your computer.
- Make sure USB drivers are properly installed.

- If you are using a Windows computer, make sure it supports MTP mode. If you are using a Mac, make sure to install Android File Transfer from [www.android.com/filetransfer/](http://www.android.com/filetransfer/).

### **I can't download new files**

- Make sure that there is sufficient device storage space for your download.
- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator.

### **The device can't be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your device is visible to other users.
- Make sure that the two devices are within Bluetooth's detection range.

### **The battery drains too fast**

- Make sure that you follow the complete charge time (minimum 240 minutes).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.

- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for extended periods of time.
- Turn off Bluetooth, Wi-Fi, or GPS when not in use.

**The device becomes warm following game playing, internet surfing or running other complex applications**

- This heating is a normal consequence of the CPU handling excessive data. Ending the above actions will make your device return to normal temperature.

**I forget some passwords/codes/keys on device**

- Perform a factory data reset.
- If you still cannot access your device, apply to the authorized repair center, but remember that it will not be regarded as a warranty case.

# 10 Specifications.....

## **Processor:**

MediaTek Helio G100 (MT8781)

## **Platform:**

Android 15 (or later)

## **Memory:**

256GB ROM + 8GB RAM

## **Dimensions (LxWxT):**

260.14\*196.63\*5.5mm

## **Weight:**

About 500g

## **Display:**

2200\*1440 pixels

## **Connectivity:**

- Bluetooth BT5.4
- Wi-Fi 802.11a/b/g/n/ac
- USB Type-C

## **Camera:**

- 13 megapixel rear camera

## **Audio supported formats:**

AAC LC, HE-AACv1 (AAC+), HE-AACv2 (enhanced AAC+), AAC ELD (enhanced low delay AAC), AMR-NB. AMR-WB. FLAC. MP3, MIDI. Vorbis, PCM/WAVE

### **Battery** <sup>(1)</sup>:

Capacity: 8000mAh

**Note:** Specifications are subject to change without prior notice.

### **Disclaimer**

There may be certain differences between the user manual description and the device's operation, depending on the software release of your device or specific carrier services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.

<sup>(1)</sup> The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.

# 11 Battery .....

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

Observe the following precautions:

- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your device;
- Do not burn or dispose of your device in household rubbish or store it at temperature above 60°C (140°F);

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Improper battery use may result in a fire, explosion or other hazard.
- Do not replace an embedded battery pack. Improper replacement may present a risk of fire, explosion, leakage or other hazard. Contact the manufacturer for replacement.
- This device shall only be connected to CTIA Certification certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Device and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.